



OCS Monthly Teleconference
November 17, 2020 – 12PM to 1PM
Call In Number: 1-888-601-5515 no pin

Meeting Notes

Attendees

Citizen Review Panel (CRP): Cameron Adams (Vice Chair), Patty Williams (Secretary), Lucinda Alexie

Office of Children's Services (OCS): Natalie Norberg (Director) and Travis Erickson

State Ombudsman Office: Denise Duff

Coordinator: Denali Daniels and Logan Daniels-Engenvold

CRP Update

This agenda item did not take place, moving on to other agenda items.

Review OCS Response to CRP 2019-2020 Annual Report

Overview

- There is a hope on behalf of OCS that the CRP might get involved in other systems for information gathering and a more targeted approach to getting feedback from community outside of the site visits.
- There is a high OCS staff turnover rate and OCS would like more notice regarding site visits.

Death Review Board discussion

- The CRP asked how it might engage in the death review board and how does OCS review the deaths of children with OCS involvement?
- OCS splits the cases on mother vs child deaths and then build teams around those two different scenarios.

- OCS reviews those cases then involves that data of their analysis into their review of all child deaths.
- OCS looks at each child death and then determines if they are going to work with the state death review board or launch their own investigation depending on the circumstances surrounding the death.
- OCS will sometimes review the reports early and adjust, however they always look at all reports at the end of the year and adjust their operating guidelines accordingly.

Discussion about expanded CRP engagement with OCS

- OCS offered to coordinate information sharing meetings between key OCS staff and the CRP.
- CRP is going to have to have a meeting to decide what they would like more information on and to see what efforts are already in place.

Other discussion

- Patty Williams disclosed that her daughter Wendy works for OCS in Fairbanks, and there was discussion about the CRP policies and procedures which has new language about how to disclose conflicts of interest.
- The coordinator noted that there have always been difficulties in coordinating the site visits schedules and that her team will continue to do its best to provide notice and coordinate between the panel and OCS.

Review CRP 2020-2021 Workplan

There was further discussion about expanded CRP engagement with OCS:

- Build upon feedback from OCS to incorporate into the CRP workplan.
- CRP asked OCS to help incorporate CRP into the work OCS is doing.
- OCS offered to provide follow up to help facilitate these discussions, specifically around quality assurance, the PIP process, participation in special case staffing after a child fatality and an overview of the scorecard and potential participation in essential services meeting.

Conclusion

- The CRP determined that a December meeting is needed in advance of the January quarterly meeting to discuss capacity for expanded work with OCS, and to continue

work on the policies and procedures and recruitment. **An email will be sent this week**

- OCS offered that Barbara could assist with the background check questions.

Other panel business - Questions?

- There was no other panel business or questions.

Public comment**

- There was no public comment. The coordinator noted there is new draft language in the latest version of the P&P document for consideration on procedures the panel may begin using to promote public participation.

Adjourn – Chair

The meeting was adjourned by Vice Chair Adams.

***Public testimony occurs at the end of the agenda; however, agenda topics do not have specified times. We encourage members of the public to listen to the entire meeting to hear the discussions of the CRP members.*