



CRP and OCS Monthly Teleconference
April 19, 2022 – 12PM to 1PM
Via Zoom

MEETING NOTES

- Call To Order– Chair
 - Meeting was called to order at 12:03 pm
- Roll Call – Chair
 - CRP: Cameron Adams (Chair), Lucinda Alexie (Vice Chair), Trevor Storrs, Colin Underwood, Retchenda George-Bettisworth, Sharon Sparks
 - OCS: Kim Guay, Travis Erickson, Cat Clarke
 - Alaska State Ombudsman Office: Denise Duff
 - Coordinator: Tricia Minnick
- Meeting Notes
 - March CRP OCS Monthly Meeting
 - **Sharon made a motion to approve the March Notes with Colin seconding the motion.**
 - **None opposed. March CRP OCS Monthly Meeting Notes have been approved.**
- OCS Debriefing
 - CRP Budget
 - Cameron Adams provided an update that a formal request for additional funds for the current year’s CRP budget has been sent to OCS and a request for next year will be forthcoming.
 - Kim Guay stated the request has been pushed forward and she would follow up on the status of it.
 - Grievance Process
 - The CRP has a log of grievances received via their website and email address. They do not currently have a process in place to deal with individual grievances, but they have discussed developing a grievance policy. As they begin that

- process, it would be helpful for Panel members to gain a better understanding of how OCS handles grievances.
- Cat Clarke explained the OCS Grievance Process, a question and answer period between Panel members and OCS followed. Denise Duff provided a brief explanation of how the State Ombudsman's Office handles the complaints they receive in regard to OCS.
 - Bifurcation
 - Per the Governor's Executive Order, DHSS will be separated into two departments effective July 1, 2022. OCS will be part of the Department of Family and Community Services (DFCS). OCS hopes this change will improve efficiency and increase their access to resources.
 - Update on items OCS is currently working on
 - The Program Improvement Plan (PIP) ends June 30th. Those goals may not all be met, which will come with financial penalties.
 - OCS is working on preparing for round four of the Child and Family Services Review (CFSR).
 - They are working on the Annual Progress and Services Report (APSR) which is due June 30th of every year and will be posted on the OCS website.
 - Retention, recruitment and essential services delivery continue to be priorities of OCS. Some examples of current initiatives around those areas were shared. Travis Erickson offered to provide a more in-depth presentation of current retention and recruitment efforts when more time is available. Cameron Adams requested OCS present to the CRP on this topic during their upcoming May 12-13 Annual Meeting. The CRP Coordinator will follow up to schedule the presentation.
 - Other Panel Business - Questions
 - No other Panel business was discussed.
 - Public Comment**
 - There was no public comment.
 - Adjourn – Chair
 - Chair adjourned the meeting at 12:57 pm

***Public testimony occurs at the end of the agenda; however, agenda topics do not have specified times. We encourage members of the public to listen to the entire meeting to hear the discussions of the CRP members.*