

Citizen Review Panel
Tuesday, February 4, 2014
3:30 to 5:00 p.m.
Teleconference

Present: Diwakar, Dana, Susie, Kristin, Ben, Margie

Absent: None

Minutes

1) Juneau

- Update on schedule

Sylvan: Update on schedule. Coming together.

Ben: CNN is doing special on rape in Alaska.

Susie: Ben, I appreciate all the fingers you have in pies and share with us.

- Presentation (add anything from Bethel?, BIA data?)

Diwakar: Did everyone have a chance to look at the most recent version I sent around.

Margie: Not yet.

Diwakar: I wonder who is going to do the presentation with me?

Dana: I volunteer Margie.

Margie: I think I can do it. I will sit at counsel table with Diwakar. I'll look at it at least five minutes before time.

Diwakar: Dana pointed out several items that were missing. Anyone else?

Susie: Recommendation 2, That OCS establish deadlines...It seems like we're going from emergency petitions to non-emergency petitions. We want them to start filing non-emergency petitions for some cases.

Diwakar: We're talking about in-home cases.

Susie: Yes. This is a category. We're looking for a new subset of cases to be headed off the bad path.

Diwakar: Currently the in-home case have no other oversight. In home can be open for services with no custody. In that category, no oversight. They have started doing it, we support it.

Diwakar: Is the slide okay?

Susie: You either have to explain it or change it.

Margie: I'll try to take a crack at adding a bullet.

Diwakar: Dana noticed a few missing communities on the map. My student is working on the BIA data. We might include the results from Question 6.

Sylvan: I don't see much unique about that.

Dana: I'm not sure we should share that.

Diwakar: I think it's public information and other data.

Sylvan: I'm not sure what the problem would be with the data in Question 7.

Dana: We don't have trends or anything. It's subjective.

Diwakar: I just sent the data from my student to you all. I went with recommendation and response. I feel like we need to talk about both. Some responses are relevant, some are not. Did you all read the response we got from OCS? In the response I didn't feel like they really addressed everything we asked for.

Ben: I think some more charts would be nice. What is Chapin Hall data?

Diwakar: Chapin Hall data is national. Get training and classes and access to research. If we access their data we might know how to access our database. The response doesn't address our request.

If you have notes to go with the slides, please send those to Sylvan to compile.

Dana: I think we should plan for 20 minutes of speaking.

Ben: I liked the anecdote of Sylvan's.

Diwakar: Then slides on our work plan. Then our site visits.

Dana: I think we should take our management challenges out till we debrief on Kodiak with OCS.

Discussion of 'Concerns slides'

Dana: Some people are refusing to use regional intake.

Sylvan: Some people don't like it because it leaves local workers out of the loop.

Ben: More effective if we blast them in front of legislature or in private?

Diwakar: We don't want to blast them.

Ben: Do we talk about the length of cases?

Diwakar: I don't think we can go into all that now.

Are people satisfied with what we have now? Send notes to Sylvan

2) Kodiak follow-up

- Time to debrief on Kodiak with OCS staff
 - Next monthly teleconference? March 14th (We might be in Juneau)
- Deadline for report: Not in February, Margie will miss. By 2/19 get notes to me.
- Linda Rysoff (sp?) with ICWA workers—she's setting up
- Meeting with Sheridan—Susie and Kristin met with her 1/31. She is on the money, she's refreshing. Susie talked to her before because she had a case with a 5 mos. Old and 8 ROH. It was a supervision issue and it led to our and QA issues with Mary's poor supervision. She's on it. It will be hard. Dillingham She's trying to teach an old dog new tricks. And Mary is popular in the community. Tim and Travis have made her aware of the need for things to be different. (Sheridan and Mary were informed.) She was really listening. She took a lot of notes. We gave her feedback. Three areas to focus on: 1) Case planning with families, 2) open for services in home cases, Sheridan wants case plans for those families. Never refer them for services, case plan should help. Any in home case should have a

case plan. 3) Increased contact with parents. Kid contact rate is okay, but parents is lousy. Supervision every Friday. Mary is over Kodiak, King Salmon and ?? Concern is Sheridan doesn't know Mary's decision making on PSRs. Too many cases with multiple ROH. Sheridan doesn't know if open PSRs link together.

Margie: I think IA people are supposed to look at past reports of harm.

Susie: They might if it's IA workers, but when generalists it is not good. Sheridan is on top of it. On my case she said she would have made different calls right from the beginning. We talked about the Trooper Sargent worrying about the drugs. He didn't know how he was going to keep people safe and didn't know how OCS was going to keep kids safe. They had the Troopers do a whole day of drug training for OCS workers.

We talked about RI. Sheridan suggested that when we do the debrief we invite Makenzie since she oversees intake.

Kristin: This isn't new. We hear the same thing no matter where we go.

Ben: We still haven't seen the FOPIP. I think 32% visits with children doesn't seem good. I want to know more about ORCA so things jump up.

Diwakar: When Ben and Dana and I meet with Tim Huffman he'll show us.

- Never heard from Coast Guard guy (Linda Resoff—spelling) Send letter,
- Worker: Tom's notes, followed up with Sheridan about dictation (yearly contract)

3) Bethel trip report out, me send notes to Diwakar by 2/19

4) Appreciate CRP role in making life better, there is noticeable comradery among workers;

5) Recruiting

- Checking Rodreshia's references
- Bettyann Steciw

6) Next meeting dates

- Juneau trip (Diwakar, Dana, Margie, Ben, Sylvan) February 10th – February 12th
- Friday, February 14th Noon to 1:00 p.m. Teleconference with Christy (maybe, depends on Juneau)
Friday, February 14th 1:00 p.m. to 1:30 p.m. Teleconference to debrief about Christy